

## *Calling, Faxing, or Printing of Laboratory Results*

Laboratory patient reports (charts) may be called, faxed, or sent via a LIS interface to a nursing unit, physician, physician's office, or other location. Types of services available are listed below.

### **Result Reports**

### **Service Explanation**

Critical Results

Automatically called to the nursing unit (patient's nurse or charge nurse), physician, and physician's office staff, or other designee unless other prior arrangements have been made. Refer to "Laboratory Critical Results" for notification frequency. A read-back of the critical value will be requested.

Faxed Results

To a physician's office or other health care location when:  
A written request has been received by the laboratory (Request form, note, written orders, inpatient orders, etc.) A faxed request has been received in the laboratory. A phone request is received by laboratory to verifiable fax number.  
\*Pathology and non-interfaced lab results are received via fax.

Patient Copies

Proof of identification and consent to release results form is required.

Interfaced Results

Allows automatic transmission of lab results from Norman Regional Lab computer system to client computer systems.

Patient Portal

Patients may access their lab results through Norman Regional Patient Portals  
<https://www.normanregional.com/patient-portals>



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